

I'm not a bot



Greetings @OMK70, Welcome to HP Forums and Thanks for the post. I understand that your printer does not print a full page when you try to print from your MAC, is that right? Kudos to you for trying to troubleshoot the issue on your own. Not to worry, I will be glad to assist you. Do you face this issue with you make a copy as well? How is the printer connected to your computer? USB or wireless. Request you refer to this HP Article and set the print quality to best and check if the printer prints fine. If the printer prints fine. Perform a cleaning on the printhead. Refer to this HP Article for assistance. Step 10. If you have setup the printer over wireless, follow the procedure mentioned below to assign a manual IP Address and check if it helps. Obtain the IP address of the printer (which can found by pressing the wireless icon on the printer control panel) Enter the IP address on the web browser (Ex: chrome, IE) to enter the printer EWS page. Go to the Network tab, click on Wireless (802.11) then click on Network address (IPv4) Click on the radio button which says Manual IP and then click Suggest a manual IP address to give a manual IP address to your printer. Let me know if this helped. Chimney 83 I am an HP Employee View solution in original post Whether you try to print a grayscale or colored document, your HP printer can sometimes run into problems and eject blank pages. Such issues often arise when your printer is running low on ink or the printhead is clogged that requires cleaning. Since printhead cleaning consumes a significant amount of ink, you can first try printing from another device. If the issue persists, you can adjust a few printing preferences to get the normal printouts again. You should initially check if you are facing a similar issue while printing other documents as well. You may be trying to print a document in an incompatible file format or a document containing unsupported fonts. You can print a test page to verify if the issue is with the document or the printer itself. Launch HP Smart app on your PC. Click the Printer Settings tab on the homepage. Choose the Printer Reports option under Tools section. Choose Demo Page. Your printer will print a demo page. Check if it is blank too. Alternatively, you can do it through the control panel as well. Open Control Panel. Go to Hardware and Sound > Devices and Printers. Right-click over your HP printer name. Choose Printer properties option. Click the Print Test Page tab. If the test page is also printed blank, your printer is probably running low on ink. If you own an HP Smart Tank series printer, you can check the ink levels on the ink tank from outside only. However, if you are using a printer with ink cartridges, you can check the ink levels using several other ways. You can consult this detailed guide on how to check ink levels on your HP printer. Further, you should always use genuine HP ink with your HP printer. If the issue just arose after changing the cartridges, are you sure you used a genuine HP cartridge and installed it correctly? You may try removing and reseating the cartridge. It would help if you have placed the cartridge incorrectly. If you are currently printing from your PC, we recommend you install the HP Smart app on your mobile phone and try printing from there. If you do not face an issue while printing from a mobile phone, you should make a few changes in the printing preference of your PC. At first, you should correctly set the paper settings such that the paper size and paper type match the specifications of the paper inserted in the paper tray. When these settings are misconfigured, the HP printer rather prints blank pages instead of printing misaligned texts and images. Open Control Panel. Navigate to Hardware and Sound > Devices and Printers. Right-click your HP printer profile and choose Printing preferences from the context menu. Under the Printing Shortcuts tab, choose the correct Paper Type. Then jump to the Paper/Quality tab and select appropriate Paper Size. Similarly, you should only use HP-compatible printing papers. Using glossy, coated, or incompatible papers can cause the printer to refuse the print or eject a blank page. Windows computer utilizes a dedicated print spooler service to handle all the print jobs. Sometimes, when this print service crashes, it can prevent the printer from printing correctly. You can try bypassing the print spooler and print directly from your printer without its intervention. Launch Control Panel and go to Hardware and Sound > Devices and Printers. Under the Printers section, right-click your printer and choose Printer properties. On the new window, jump to the Advanced tab. Check the box next to Print directly to the printer. If the option is grayed out, your HP printer may not support the feature. You can skip this step. The print heads can get clogged due to dust, debris, and ink residues over time. It can interrupt the ink flow to the paper and the printer ends up printing blank documents only. There are several maintenance tools available to sort out the issue. You can easily run the print head cleaning and head alignment tools and see if it fixes the problem. Open HP Smart App. Click Printer Settings. Go to Advanced Settings. Click Tools on the next window. Click Utilities > Print Quality Toolbox from the left-hand side. First, run the Align Printer tool. Then consecutively run the Clean Ink Smear and Clean Printhead tools. Try printing your document now. Similarly, you can also run the HP Print and Scan Doctor, a diagnostic tool from HP to troubleshoot the issue. Launch HP Print and Scan Doctor. Click Start on the welcome screen. Choose your printer and click Next. It will start diagnosing the problems and show the possible solutions to you. Follow the on-screen instructions to complete the diagnosis. @StefanL1991. Welcome to HP Support Community! I recommend you delete the driver and root level and retry, follow the steps below: 1) In Windows, search for and open Programs and features 2) Select your HP Printer 3) Select Uninstall 4) In Windows, search for and open Devices and printers 5) In the Devices and Printers windows look for your HP Printer. If you see it listed right-click on it and choose Delete or Remove Device 6) Open up the run command with the Windows key + R key combo. 7) Type printui.exe /s and click Ok. (Note: there is a space in between printui.exe 8). Click on the Drivers tab 9) Look for HP Printer driver. If you see it Click on it and click Remove at the bottom 10) Select Ok 11) Select Apply and Ok on the Print Server Properties windows 12) Close Devices and Printers. Use thislinkto download and install the new driver. Configure the printer and try printing. If the issue persists, I would suggest you try the Windows built-in drivers. Follow the steps below: Go to Control Panel - Devices and Printers - Click on "Add printer" and follow the on-screen instructions. When the page prompts for the drivers, select "Windows update". The driver list will be updated. ClickHP,Hewlett Packard, orHewlett-Packardin theManufacturerpane, and then click the name of your printer in thePrinterspane. Refer to this documentHP printer setup (Windows built-in driver) for help. Hope this helps! Keep me posted. Please click Accepted Solution if you feel my post solved your issue, it will help others find the solution. Click the Kudos/Thumbs Up" on the bottom right to say Thanks for helping! TEJ1602 I am an HP Employee View solution in original post Hello, @AAK63 The printer is programmed to print the document with borders by default. You can change the preferences to print borderless, by default, while using the PC. But while using your iOS device, you may need to specify the borderless setting before printing to get the borderless prints. Also, try to print the same documents to your other HP printers and see if that prints borderless. Ideally, it will not unless you specify to print borderless. Let me know how that goes! Please click "Accepted as Solution" on the post that solves your issue to help others find the solution. To show appreciation for my help, please click the "Thumbs Up icon" below! Please click "Accepted as Solution" on the post that solves your issue to help others find the solution. To show appreciation for my help, please click the "Thumbs Up icon" below! I am not an HP Employee Hi @L.Nolan, Good Day. Thank you for taking an interest in the HP community. I understand that you require assistance regarding issues with printing long files as it stops printing after a few pages. Also, it has issues with printing correctly as only the top half gets printed. Fabulous description and superb diagnosis of the issue before posting. Kudos to you for that. To assist you with accurate information I would require more information regarding this. Did this happen after a power outage or surge? Did you try a hard reset on the printer and check? Did you make multiple copies directly from the printer and check if it copies correctly? Did you recently change the brand of paper? Did you replace the cartridges and check again? For now please try these steps: Please make multiple copies in black directly from the printer and check if the entire page gets printed. If it does please follow all the prescribed steps from this link: for resolving issues with print job stuck in queue. If it still does not fix the issue then, please uninstall the and reinstall the printer by following these steps: Uninstall the printer from "programs and features" which can be accessed by doing a right-click on the Windows button (Please have the printer Off and disconnected during uninstallation). Check in device manager, if the printer is listed there, please delete it. (Right click on the Windows button to access device manager) Go to devices and printers, select any printer listed there and you will get some options on the top. Click on print server properties. You will get a popup, click on the drivers tab and delete all the HP printer drivers listed there if any. Delete all the instances of your printer listed in devices and printers. Restart the PC. Once the PC is on the desktop, press Win + R, it would bring a Run dialog box, Type %temp% in the run box and click Ok or hit the Enter button. It would bring up the temporary files folder. Delete the files in the folder (You might not be able to delete all the files). If possible, delete the printer from the registries using Regedit or using any other 3rd party application. Ignore the Regedit option if it cannot be done. Restart the PC again. Then download the latest full feature driver from and install it on the computer after selecting the correct operating system. Connect the printer to your computer only when the setup prompts for the printer Please perform all these steps patiently as it is critical to resolving the issue. The trick is to remain patient. Going by your technical expertise and competence I am sure you will be able to perform these steps without breaking a sweat. Hope this helps. Let me know how this goes. I genuinely hope the issue gets resolved without hassles and the unit works great. To simply say thanks, please click the "Thumbs Up" button to give me a Kudos to appreciate my efforts to help. If this helps, please mark this as Accepted Solution as it will help several others with the same issue to get it resolved without hassles. Take care now and have a superb week ahead. DavidSMP I am an HP Employee When your printer is acting up and wont print all pages of your documents, for example, skipping pages in between, it can be annoying. If you're encountering similar issues, you've come to the right place. In this post, we'll show you how to fix your printer when its not printing all pages. You dont have to try them all, just work your way down the list until you find the one that does the trick! 1: Check your printer 2: Update your printer driver 3: Restart the print spooler service 4: Repair corrupted system services 5: Disable SNMP in Printer Properties 6: Clear the spooler cache 7: Update your printer software When your printer cant print the full document and is skipping some pages, you need to check your printer first. Make sure your printer is securely connected to your PC. The ink isnt running out and the ink cartridges are not clogged. Theres enough paper in the paper tray. Restart your printer and give it a refresh, it could be just a glitch. If youve performed these basic troubleshooting steps but your printer still wont print all pages of your document, try the next fix. A common cause for most printer issues, including the printer not printing all pages problem, is a faulty or outdated printer driver. You may want to check if your printer driver is up-to-date and functioning properly. There are two ways to keep your printer driver up-to-date. One is to manually update it via Device Manager. Just note that Windows doesnt always give you the latest available update, and you may need to search on the manufacturers website. Be sure to choose only the driver that is compatible with your Windows version. Automatic driver update If you dont have the time, patience, or computer skills to update your driver manually, you can, instead, do it automatically withDriver Easy. Driver Easy will automatically recognize your system and find the correct driver for your exactprinter and your Windows version, then it will download and install the driver correctly. Downloadand install Driver Easy. Run Driver Easy and click theScan Nowbutton. Driver Easy will then scan your computer and detect any problem drivers. Click theUpdatebutton next to the flagged printer driver to automatically download the correct version of the driver, then you can manually install it (you can do this with the FREE version).Or clickUpdate Allto automatically download and install the correct version ofallthe drivers that are missing or out of date on your system. (This requires thePro versionwhich comes with full support and a 30-day money-back guarantee. Youll be prompted to upgrade when you click Update All.) If updating your printer driver doesnt solve the problem for you, try the next fix. The Print Spooler is a required Windows service when you're printing from your PC. This services on by default, but if yours is not working properly, it may interrupt the printers function and cause it to print only partial pages of the entire document. You can try to restart it to see if it helps: On your keyboard, press the Windows logo + R keys simultaneously to open the Run box. Type taskmgr and hit Enter. Go to the Services tab, scroll down and find Spooler. Right-click it and select Restart. The screenshot above comes from Windows 10. If you're running Windows 11, your screen may look slightly different. However, the steps you perform remain persistent. If your printer still wont print all pages, try the next fix. If any of your system files or Windows services that are required for printing are corrupted, it could cause printer issues and thus your printer can skip printing pages. To identify problematic system files, you can use the system checker tool. To do this, follow these steps: Press the Windows logo key and R on your keyboard to invoke the Run box. On your keyboard, type cmdand pressCtrl,ShiftandEnterat the same time torun Command Prompt as administrator. Youll be prompted for permission. ClickYes to open Command Prompt. Type sfc/scannow, then press Enter. The System Files Checker tool will automatically scan for corrupt or missing files and fix them, if theres any. Restart your PC to see if the issue persists. If the problem persists, try the next fix. Simple Network Management Protocol (SNMP) is responsible for configuring network devices, for example, your printer. Its not often used and may cause random printer issues sometimes. When your printer cant print all pages, you can try to disable SNMP to see if it helps. The screenshots below come from Windows 10. If you're running Windows 11, your screen may look slightly different. However, the steps you perform remain persistent. In the search bar next to your Start button, type printer, and click Printers and scanners. Select your printer, then click Manage. (If you're on Windows 11, simply click on your printer.) Click Printer properties. Go to the Ports tab, select the TCP/IP port, then click Configure Port. Make sure SNMP Status Enabled is unchecked. If the problem returns, you can repeat the steps above and re-enable SNMP in your printers properties. A corrupted spooler cache could trigger random printer errors and cause the printer to act up. You can try to delete the spooler cache to see if it helps. Press the Windows logo key and R on your keyboard to invoke the Run box. Type spool in the textbox, then click OK. Double-click the Printer folder, and delete all the files in the folder. (Do not delete the folder itself.) If this doesnt work, theres one more fix you can try. If youve been using the printer software from its brand, you can try to update it and print via the software. It might or might not solve the problem, but keeping the printer software up-to-date can help troubleshoot any other random issues you may run into. Hopefully, this article has been helpful! Please feel free to leave a comment down below if you have any questions or suggestions. Skip to main content Reddit and its partners use cookies and similar technologies to provide you with a better experience. By accepting all cookies, you agree to our use of cookies to deliver and maintain our services and site, improve the quality of Reddit, personalize Reddit content and advertising, and measure the effectiveness of advertising. By rejecting non-essential cookies, Reddit may still use certain cookies to ensure the proper functionality of our platform. For more information, please see our Cookie Notice and our Privacy Policy. It is a source of frustration when office equipment does not function properly. It slows work progress, it causes stress and makes tempers flare. None of which are pretty sights! Nothing is worse than showing up to work ready to work efficiently and get projects done than to have the printer not printing the whole page. In this post, we will take a look at possible causes and solutions to an issue many have faced.Possible CausesThese possible causes are not written in stone. The causes will depend on your printer, how it is connected and the condition of its components.Margins out of lineOutdated printer driverPrint nozzle clogPrint head needs to be cleanedOut of ink or tonerWrong size paperSize of the file being sent to the printerSystem requirements memory, RAM, etc.In a Mac, the correct driver may not be in useWindows spooling systemDefective data cordDefective USB portPossible solutionsAdjust margins or paper size; whether you are using Photoshop, Word, Adobe Acrobat or Google Docs or the actual settings on your printer or paper trayUpdate printer driverUnclog print nozzleClean print headUninstall and reinstall printer on your computerFor Macs connected wirelessly, HP suggested to assign a manual IP Address to your printerMicrosoft suggests connecting your printer to another computer to see if your printer works; they also suggest trying a different computer account, if you have more than one set up on your computer; run the Fixit tool in the troubleshooting section of WindowsConnect the data cable directly to your computerReduce the size of the file being sent to be printed offTry a different data cordTry a different USB port Troubleshooting printer problems can be an annoying interruption to your workday or project. If you are not tech-savvy, it can be overwhelming. However, if you try one solution and the problem is still not resolved, continue working through possible solutions because more than one solution may be required to fix the issue completely.May this post help you figure out the reason for your printer not printing out the whole page and that you are able to fix it in a short amount of time, with the least amount of frustration possible. Heres to properly work printers! Readers help support Windows Report. We may get a commission if you buy through our links. Read our disclosure page to find out how you help Windows Report sustain the editorial team. Read more Key notes If your printer software is not printing the full page, it might be because of the wrong settings.You can fix this issue quickly by updating your printer software and drivers.Another effective solution is to change your printer preferences. A message from our partner To fix various driver issues on your PC, you will need a dedicated tool to find the freshest and the original drivers. You can use PC HelpSoft Driver Updater to do it in 3 easy steps: Download PC HelpSoft Driver Updater and install it on your PC Start the scanning process to search for outdated or missing drivers that cause problems Right-click on Update Now to allow the update process. Download now PC HelpSoft has been downloaded by 0 readers this month Your printer is capable of printing single-page or multi-page documents, but many users reported that the printer is not printing the full page. While this issue can be frustrating, it is not the most difficult to fix, just like the printer not printing all pages issue. This guide will show you quick ways to get your printer working normally in no time. Why is my HP printer not printing the full page? Listed below are some of the reasons your printer might not print the entire page: Outdated printer software: If your HP or Canon printer is not printing everything on the page. It might be because of issues with your printer software. You can fix this by uninstalling the software and reinstalling it. Outdated firmware: This problem is sometimes down to outdated firmware. Downloading the latest version of the firmware from the manufacturers website should do the trick here. It is important to note that the above causes are not limited to HP printers only. They are the general causes of this issue on other brands. All major manufacturers are impacted (HP/Canon/Epson/Brother/Ricoh/Xerox printer not printing everything on page). Only specific page sections were impacted (Printer not printing the middle of the page/printer only printing the middle of the page/half the page, etc.). Only specific formats or specific printing sizes were impacted (Printer not printing A4/all text/entire image). Thermal printers are not printing a full page. If your printer is also having these issues, here are a couple of troubleshooting tips to resolve this problem. What can I do if the printer is not printing the full page? Press the Windows key + R, type appwiz.cpl, and click OK. Right-click your printer software and select Uninstall. Now, follow the onscreen instructions to complete the process. Finally, go to the manufacturers website to download the latest software. If your Canon or Epson printer is not printing the entire page, it can be due to faulty printer software. Uninstalling and reinstalling the software should clear up the glitches causing it. Also, the problem can be due to an outdated printer driver sometimes. To fix this, we recommend using a dedicated driver updater tool to complete the job. Install the printer driver in just a few seconds automatically and continue printing with this tool. Turn the printer off and disconnect the power cord. Unplug the power cord from the power outlet and wait for 60 seconds. Now, plug the printer again and restart it. Sometimes, this problem might be due to minor issues with your printer. The best thing to do here is to restart your printer; things should be expected. Press the Windows key, type printer, and click on Printers and scanners. Select your printer and click the Manage button. Now, choose Printing Preferences under Manage your Device. Select the Paper or Paper/Quality tab. In the Type or Paper Type field, make sure that Plain Paper is selected. Next, click the Print Quality field and set it to Draft or Normal, or click on the Graphics tab and select Standard for Quality. Finally, click OK to save the changes. Sometimes, the printer not printing full page issues can be due to wrong settings. You must follow the steps above to make the necessary changes to get your printer to work normally again. Read more about this topic Another effective solution to this problem is to update your printers firmware. And the manufacturers official website is the best place to download the latest version. Thankfully, most firmware is easy to install with simple onscreen instructions. However, we have reached the end of this comprehensive guide. If you follow the steps above carefully, your printer should print the full page of your document. Alternatively, you can tweak your printer settings to adjust paper sizing for custom prints. If your printer is not printing the actual size, check our detailed guide to solve the problem. Feel free to let us know the solution that helped you fix this issue in the comments below.

How do i fix my printer not printing full page. Hp 2700 printer not printing full page. Hp printer won't print full page. Hp not printing full page. Hp printer not printing the whole page. Why is my hp printer not printing full page. How do i get my hp printer to print full page. Hp deskjet not printing full page. Hp printer does not print whole page. Hp envy printer not printing full page. Hp printer not printing full page windows 10. Not printing full page.

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