

I'm not a bot



Like with every electronic device, you are bound to encounter a software bug on your DSTV decoder at one point or another. I always advise anyone who wishes to buy a satellite product to buy the same from a professional installer and dealer. Today, I will walk you through how to "fix DSTV decoder's soft-brick problems". You can call this how to reset/factory reset a DSTV decoder hard using a button combination. This method is handy when you can't access your decoder's menu due to the software Blimp.If you buy it from just a mega dealer or marketer(no insult meant), such a person will be more concerned with sales than with offering troubleshooting guides. Many dealers don't care to know most problem-solving fixes applicable to the devices they sell.Especially relevant to this topic:Fix DSTV Decoder's Soft-brick Problems: How to revive a DSTV Decoder That is Unable to Load/Boot/Definition of the problem!This problem occurs when a DSTV decoder that is in use and with an active subscription simply refuses to boot. When you switch on your decoder, it loads for an eternity without entering the menu. Now, before you hard reset this device, first try the simplest troubleshooting as follows:METHOD 1 Unplug the power cord from the decoder for at least 10 minutes. Disconnect every external input device, such as USB drives and the smart card. Now reconnect only the power cable and see if your decoder boots fully this time. If it still fails, please proceed to method 2 below.METHOD 2If the first method above fails, then this must work. Otherwise, you may have to visit the DSTV office. All other things being equal, this method will solve your DSTV decoder booting problem. I will advise you to use the buttons on your decoder for this. Below are the steps. First off, unplug the power cord completely. Next, press and hold the P+(P plus) button on your decoder without plugging back the cable. Now, with your other hand, plug in your decoder's power cable while you continue pressing and holding the P+ button. Monitor the progress on your TV screen, and immediately you see the message "CODE" (You will see this in the top right corner); let go of the P+ button. Almost immediately after releasing the P+ button, press the following buttons in the sequence/order: P-,P+,P-,P-(+ + -). Your DSTV HD decoder should now boot up properly on the next restart.METHOD 3.If the two methods above fail, you will have no choice but to take your decoder to their office. However, make sure you follow the process judiciously.You May Also Like: How to Install your DSTV Explora(1, 2a, and 3a) Using DSTV Smart LNB + How to Migrate your existing DSTV account to your new DSTV DecoderHow to Fix a DSTV Decoder that Refuses to Scan or one that is Stuck on the "installation wizard" page when Powered on.If you have something like what is in the picture below or your decoder fails to scan any channels upon startup, then this might help. I am saying that your decoder is not new, and it has been working previously without any issues.Suddenly, you switch it on, and you are greeted with the installation wizard as if you are trying to activate a new decoder. By comparison, yours won't even scan any channels. If you have either of the above-mentioned problems, please follow the methods below to fix your decoder without visiting the DSTV office!Method 1 to Fix Frozen/Stuck DSTV Installation Wizard WindowIn most cases, your decoder will refuse to display channels if your coaxial cable is unconnected to the decoder. Also, if the cable is broken or the LNB is faulty, you will have problems getting channels. Finally, you can also have this problem if your DiSEqC switch is damaged. However, for all the problems listed above, your DSTV decoder will display the E48(bad signal error). Please take note of this. However, if yours is not having such an error code. Then the next method will fix it for you. Read more on how to fix decoder hardware errors here.METHOD 2Just like loading problems, you can solve DSTV decoder installation wizard errors and channel scanning problems by factory resetting your decoder using the P+ and P- buttons. Power off your decoder Press and hold the P+ button While still holding that button steadily, switch on your decoder/lookout for the word "CODE" on your TV once you see it, release the P+ button After releasing the P+ button, press + + - in quick succession, and your decoder can scan once again. It will also be ready to complete the installation wizard successfully. When your DSTV signal or reception suddenly drops or your decoder won't power on, it can be frustrating—especially when you just want to kick back and enjoy your favourite shows. Often, the root causes are surprisingly simple to fix with a little know-how and some basic tools. In this guide, we'll walk you through essential troubleshooting steps focusing on DSTV coaxial cable inspection and replacement, dealing with signal loss after storms, how to reboot and reset your DSTV decoder, ways to protect your decoder from power surges and load shedding damage, and when it's wise to call in a professional DSTV repair service.How to Inspect and Replace Damaged DSTV Coaxial CablesOne of the often overlooked culprit behind DSTV signal problems is a damaged or faulty coaxial cable. These cables connect your satellite dish to the decoder and carry the vital signal, so any breaks, bends, or corrosion can cause interruptions. Over time, weather exposure, pets, or even rodents can damage the cable, leading to pixilation, freezing, or a complete "No Signal" error.Start by visually inspecting the cable from the dish to the decoder. Look for cracks, splits, or obvious wear, especially near connectors where strain is highest. If you notice any exposed wiring or the cable sheath peeling off, it's time for a replacement. Even if it looks okay, gently wiggle the cable near connectors to see if the signal cuts out—this can indicate internal breaks.Replacing a DSTV coaxial cable isn't complicated but requires care. Use high-quality RG6 coaxial cable designed for satellite TV signals to ensure minimal loss. When replacing, disconnect both ends—usually the satellite dish and decoder—then attach the new cable using suitable connectors, making sure they're tightly screwed to avoid loose connections. Proper cable routing, avoiding sharp bends and securing with clips, will help prevent future damage.What to Do When DSTV Signal Is Lost After Bad Weather or StormsSouth African weather can be unpredictable, and severe storms often cause temporary disruptions in your DSTV signal. Heavy rain, hail, or strong winds may misalign your dish, damage cables, or cause moisture to seep into connections, all of which can cause signal loss.If your signal drops after a storm, first check the obvious: look for visible damage to the dish or cables and clear any debris or leaves that might be blocking the line of sight. Sometimes water trapped in connectors can cause short circuits or signal degradation, so drying and resealing these connections with waterproof tape can help.If everything looks intact but the problem persists, a simple reboot of your decoder can reset the system and restore the connection. However, if the dish has been knocked out of alignment by wind or there's physical damage, you'll likely need a professional installer to realign or replace affected components.How to Reboot and Reset Your DSTV Decoder to Fix Signal ProblemsWhen your DSTV decoder acts up—whether freezing, showing errors, or losing signal—sometimes all it needs is a quick reboot or reset. Rebooting simply means turning the decoder off and back on, which clears temporary glitches and refreshes the signal. To reboot, switch off the decoder at the remote or power button, wait about 30 seconds, then power it back on. This often solves minor problems like buffering or unresponsive menus. If issues continue, performing a reset can restore factory settings and clear deeper software bugs.There are two common types of resets: soft reset and factory reset. A soft reset, accessible via your decoder's settings menu, resets system processes without erasing personal data. Factory reset is more drastic, wiping all your settings and recordings and should only be done if all else fails. Remember to backup any important recordings or settings before a factory reset. Regular reboots and occasional resets keep your decoder running smoothly and prevent frustrating signal interruptions.How to Protect Your DSTV Decoder from Power Surges and Load Shedding DamageLoad shedding and power surges are a reality for many in Pretoria and across South Africa, and they can wreak havoc on your delicate DSTV decoder equipment. Sudden power cuts or voltage spikes during outages can cause irreversible damage to the decoder's internal circuits, sometimes resulting in a complete failure.The best way to protect your decoder is to use a quality surge protector or an uninterruptible power supply (UPS). These devices shield your decoder from voltage spikes and provide a short buffer of power during outages, allowing you to safely shut down your equipment instead of it suddenly cutting out. Be cautious about plugging multiple devices into cheap power strips, as these often lack surge protection. Investing in proper electrical safeguards might seem costly upfront but can save you from expensive repairs or replacements down the line. Also, unplug your decoder during extended power outages if you don't have surge protection.Can Power Surges Permanently Damage My DSTV Decoder, and How Do I Tell?Yes, power surges can permanently damage your DSTV decoder. When a surge happens, excess voltage can fry internal components, leaving the decoder unable to power on or operate correctly. Signs of damage include the decoder not turning on at all, random reboots, distorted display, or inability to access channels.If your decoder is showing any of these symptoms after a known surge event, it's likely the hardware has been compromised. Unfortunately, repairs aren't always cost-effective, and you might need to replace the unit. Using surge protection and load shedding backups, as mentioned earlier, is your best defense against this scenario.Common Causes and Fixes for DSTV Decoder Not Powering OnIf your DSTV decoder won't power on, several common issues could be the cause. First, check the power cable and outlet—sometimes it's as simple as a loose plug or a tripped circuit breaker. Next, try a different power source or cable if possible. Internal hardware failures, caused by overheating, power surges, or component faults, are other culprits. In rare cases, the decoder's power button might be faulty or stuck. If basic checks don't help, a reset might revive your decoder, but if it still refuses to power up, professional repair or replacement is likely needed. Avoid opening the decoder yourself as this voids warranties and can cause further damage.How Often Should I Update My DSTV Decoder Software to Avoid Signal Issues?Keeping your DSTV decoder software up to date is vital for smooth operation and avoiding signal problems. Software updates improve system stability, fix bugs, and sometimes add new features or channels. DSTV typically pushes automatic updates when your decoder is connected to the internet, but you can also manually check for updates in the settings menu. Doing this every few months or whenever you notice glitches helps maintain optimal performance. Ignoring updates might leave your decoder vulnerable to errors and incompatibility with broadcasting changes.When to Call a Professional DSTV InstallerWhile many simple issues can be fixed at home, there are times when calling a professional DSTV installer is the best option. Complex problems like persistent signal loss despite good cable condition, dish misalignment, or damage caused by storms usually require expert tools and experience.If your troubleshooting efforts don't restore service, or if you're uncomfortable climbing ladders or handling delicate satellite components, a professional can safely diagnose and fix the issue. They also offer guarantees on their work, providing peace of mind and ensuring your system runs reliably long-term.ConclusionTroubleshooting your DSTV signal and decoder problems doesn't have to be stressful or expensive. Regularly inspecting your coaxial cables, understanding how to reboot or reset your decoder, and protecting your equipment from power surges and load shedding can save you hours of frustration. Remember that weather-related issues are often temporary but may require professional attention if persistent.By staying proactive and knowing when to call in a professional, you can keep your DSTV setup running smoothly and enjoy uninterrupted entertainment, no matter the season or power situation. Keep these tips handy, and your next TV marathon will be all about the show—not the signal!FAQsWhat type of connectors are recommended for replacing DSTV coaxial cables?Use high-quality F-type connectors designed for satellite TV to ensure a secure, weatherproof connection and minimal signal loss. Cheap connectors often lead to poor signal quality or loose connections.Are there specific brands of surge protectors or UPS devices that are recommended for DSTV decoders?Trusted brands like APC, Belkin, and CyberPower are recommended for protecting DSTV decoders from power surges and load shedding. They provide reliable voltage regulation and backup power.How can I tell if my DSTV decoder's internal components have been permanently damaged by a power surge?If your decoder won't power on, shows no lights, or acts erratically after a surge, internal damage is likely. A burnt smell or random reboots also signal possible permanent failure.What is the expected lifespan of a DSTV coaxial cable installed outdoors in Pretoria's climate?Outdoor RG6 coaxial cables typically last about 5 to 7 years in Pretoria's weather. Using UV-resistant and weatherproof cables helps extend their durability.Does the length of the coaxial cable affect signal quality, and is there a maximum recommended length?Yes, longer cables cause signal loss; ideally keep runs under 30 meters. For longer distances, signal amplifiers or higher quality cables are recommended.How can I safely dry out and reseal DSTV cable connections that have been exposed to moisture?Disconnect and dry the cables thoroughly, then reseal with waterproof tape made for satellite cables to prevent moisture entry. Avoid using regular tape as it won't protect effectively.Are there any visual indicators on the decoder itself that might suggest an internal hardware failure?Blinking or no power lights, freezing on startup, or error codes on-screen can indicate hardware failure. Lack of response to the remote is another red flag.Does DSTV offer any repair services for decoders damaged by power surges or load shedding?DSTV typically doesn't cover damage from power surges or load shedding under warranty. Repair options may be limited, so replacement is often the best solution.What are the signs that a DSTV decoder's power supply unit might be failing?Unexpected shutdowns, failure to power on, buzzing noises, or overheating suggest PSU problems. Addressing these early can prevent further damage. Is it necessary to unplug the LNB cable from the dish during severe thunderstorms?Unplugging the LNB cable during storms isn't mandatory but can protect your decoder from lightning damage. It's a smart precaution in high-risk areas.What is the process for manually checking for DSTV decoder software updates, and how long do they typically take?Go to Software Updates on your decoder and select Check for Updates; the process takes about 5 to 15 minutes. Ensure your decoder is connected to the internet. What are the potential risks or negative consequences of using generic, non-RG6 coaxial cable for DSTV installations?Generic cables often cause signal loss, pixilation, and interference due to poor shielding. Using proper RG6 satellite-grade cable ensures better and more stable signal quality. Experiencing problems with your DSTV decoder can be a real headache. Whether it's an unresponsive decoder, a frozen picture, no audio or video, missing channels, incorrect channel order, or no programming information, it's enough to make you want to pull your hair out. But don't worry, we've got a possible first-step solution for you. Step 1: Switch Off the Decoder The first thing you need to do is switch off the decoder from the plug. It's a simple step, but it's crucial. Wait a few seconds before moving on to the next step. After waiting a few seconds, switch the decoder back on. Your decoder will do the rest of the work for you. Step 3: Reset the Decoder (If Necessary) If you have an HD PVR decoder, press the reset button on the front of the decoder. If you have a DSTV Explorer, simply press and hold the standby button on the remote. Step 4: Keep Your Smart Card Inserted Remember to keep your smart card inserted throughout the reboot process. If you remove the smart card, the decoder will be unable to reboot promptly. If you're still experiencing issues after rebooting your decoder, you may need to check out our DSTV error codes and their meanings for further troubleshooting. When to Seek Professional Help If you've tried rebooting your decoder and you're still experiencing problems, it may be time to seek professional help. At DSTV Pro Installation, we can help you find accredited DSTV installers in South Africa. Whether you're in Rooodepoort, Pretoria, Cape Town, or Durban, we've got you covered. Remember, you don't have to struggle with DSTV issues on your own. With DSTV Pro Installation, help is just a click away. Conclusion Rebooting your DSTV decoder is a simple process that can solve many common issues. However, if you're still experiencing problems after rebooting your decoder, it may be time to seek professional help. At DSTV Pro Installation, we're here to help you get back to enjoying your favorite shows in no time. With over a decade of experience in satellite installation, Mthunzi is a seasoned Satellite Installation Technician at DSTV Pro Installation. Recognized for his meticulous attention to detail and expert knowledge in signal troubleshooting, Mthunzi has successfully completed over 1,000 installations, earning a reputation for reliability and excellence. Certified and constantly updated on the latest technology, he's the go-to professional you can trust for a seamless DSTV experience. Why Does My DSTV Explora Keep Rebooting – There are times that you might see your DSTV Explora decoder keeps rebooting and you might be wondering what the cause might be. Knowing the cause of the issue might help you try out some troubleshooting tips and this article is aimed at letting you have a fair idea about what causes these rebooting issues. The recurring issue of a DSTV Explora decoder constantly rebooting can be attributed to various factors. Primarily, this revolves around software-related technicalities. DSTV, as a service, regularly releases updates to enhance features, introduce improvements, and address existing concerns on their Explora decoders. While these updates are crucial for optimal performance, they can inadvertently lead to persistent rebooting problems. You might be thinking about the major of the incessant reboots and this lies in the execution of software updates. These updates can be initiated automatically by the decoder or manually through a USB connection. Although the updates aim to rectify issues and elevate the decoder's capabilities, they may sometimes result in unintended consequences. An incomplete update is a common scenario, often triggered by power outages or disruptions during the update process. Such interruptions can leave the decoder's software in an unstable state, prompting continuous reboots as the system attempts to reconcile the incomplete update. Furthermore, the very updates meant to improve the decoder's performance may, at times, be flawed or incompatible with the hardware. In such instances, users may experience a constant reboot loop as the decoder struggles to integrate the problematic update. This delicate interplay between software and hardware underscores the challenges of maintaining system stability while introducing advancements. A standard troubleshooting step to address rebooting issues is doing a factory reset of the decoder. This process aims to revert the decoder to its default settings and often proves effective in resolving glitches arising from incomplete or corrupted updates. However, if the problem persists despite a factory reset, it indicates a more complex issue that may require professional intervention. Seeking assistance from DSTV experts or technicians familiar with Explora decoders becomes essential when self-troubleshooting yields no results. These professionals possess the necessary expertise to diagnose intricate software and hardware issues accurately. By entrusting the decoder to capable hands, users can navigate through technical complexities, ensuring a thorough resolution to the persistent rebooting problem and restoring seamless functionality to their DSTV Explora system. The persistent rebooting of DSTV Explora decoders is a common issue that often stems from underlying software problems. The decoder undergoes frequent updates released by DSTV to introduce new features and address existing concerns. These updates are pivotal for enhancing the overall performance and functionality of the decoder. However, the very updates meant to improve the system can inadvertently lead to disruptions. The software updates can be implemented either automatically or manually through a USB connection. While these updates are intended to resolve decoder issues, they may, on occasion, be the root cause of persistent rebooting problems. One potential scenario is an incomplete update, possibly due to a power outage or interruption during the update process. Such interruptions can leave the decoder in an unstable state, triggering constant reboots. Additionally, malfunctions in the update itself could be contributing to the rebooting dilemma. If the update is flawed or incompatible with the decoder's hardware, it may result in a continuous reboot loop. This underscores the delicate balance between introducing improvements and inadvertently causing disruptions. In situations where self-troubleshooting proves ineffective, consulting experts familiar with DSTV Explora decoders is crucial. Professional technicians possess the expertise to diagnose and address complex software and hardware issues, ensuring a comprehensive and accurate resolution. By entrusting the decoder to skilled hands, users can navigate through intricate technical problems and restore the smooth operation of their DSTV Explora system. It can be seen from the above sections of this article that the major cause of your DSTV Explora decoder rebooting lies in the fact that there might be some software issues and this might be solved with some troubleshooting steps that have been explained below. Why Does My DSTV Explora Keeps Rebooting FAQs How Do I Fix My DSTV Decoder Reboot? To resolve constant reboot issues with your DSTV Decoder, start by attempting a factory reset. If the problem persists, check for interrupted or incomplete software updates. If needed, consult professional technicians with expertise in DSTV decoders for further assistance. How Do I Fix A Corrupted DSTV Explora Hard Drive Fixing a corrupted DSTV Explora hard drive involves formatting the drive. However, this process erases all data, so ensure you've backed up important content. Access the settings menu on your Explora, navigate to "System Settings," and choose the option for formatting or resetting the hard drive. If issues persist, consider seeking professional help to assess and possibly repair the hard drive. Hi. Is anyone else experiencing reboot problems with the DSTV Exploras? I called the dstv call centre today and was told that they are aware of the problem since Friday and dont know when it is going to be rectified. Mine is working fine. Have seen it reboot once Mine is rebooting for 2 days Apparently sometime on Friday, a fibre cable break between MC disaster recovery site in Midrand and their Sandton Campus, triggered off a situation where some Explora decoders started rebooting constantly. Then this morning MC released the bold statement, quoted word for word from their help forum, which triggered of a bit of a panic amongst Explora owners. A few of us challenged the allegation stating that is very hard to believe that a fibre cable failure can lead to such behaviour of only a few decoders and that more information is required. The advice is DO NOT reformat the HDD in an Explora as a matter of course and that the process should only be followed if the Explora does not settle down after doing the following: Leave the Explora decoder off for at least 60 minutes, and allow it to then start up again, remember a reformat will see to it that every recording will be lost, all CU content and BO content will be lost and ALL scheduled recordings and other customisations will be lost! Write down ALL settings before following the process. Fix for DSTV Explora decoders rebooting If you're experiencing continuous reboots on your Explora, we have a fix for you. Your Explora hard drive needs to be formatted - below are the steps you need to follow. Please note that you will lose all existing recordings, and your Catch Up and BoxOffice titles will have to load again. You'll also need to reset all your scheduled recordings. Please accept our apologies for this experience - we're working on addressing the root cause. DSTV Explora hard drive format Hold the POWER button on your remote down, till the front panel shows a blank screen Then hold down the P+ button, until CODE appears on the front panel) Then press P- (0 will appear on the front panel) Then press P+ (01 will appear on the front panel) Then P+ again (0101 will appear on the screen) Then P+ again (0101 will appear on the screen) A blinking Hddf will appear on the front panel of your Explora Then press P+ to confirm (hold down for 5 seconds) Do not interrupt the process until you see PASS displayed on the front panel LOAD will appear on the front panel. Please wait for the process to complete which will take a few minutes You'll know it is done when your pictures starts playing again Later on, MC released this information also quoted from their forum: Our BTD team have not managed to pinpoint the root cause of this rebooting issue yet. What they have established, is it seems to be linked to Friday night's cable issue. So the cable that was damaged brings in data from our Samrand location. Catch Up for Compact and Extra customers also comes in through Samrand on that cable. They have tried a number of other less extreme and invasive fixes but it does not fix all the Exploras that present with this problem. We completely understand that it is not ideal. At present, less than 1% of the total Explora base have got this problem. The team continue to work to pinpoint the root cause so a better fix can be put in place Hope this helps. Last edited: Oct 10, 2016 Don't have the rebooting problem, but have lost some of the channels. Some channels give me an E48-32 no signal error, others play fine. Phoning Nochoice is futile as you get dumped into an endless queue. So how exactly does a fiber break cause satellite based decoders to constantly reboot? So how exactly does a fiber break cause satellite based decoders to constantly reboot? Maybe some decoders were in the middle of a patch/update which then corrupted, causing reboots? Happened to my decoder a few years back. Had to take it in to have the updated rolled back as the update received was corrupted. Not because of a cable break obviously. The biggest POS device, ever. The older HD PVR is the best decoder. What I had one of those, it was a POS, it was slow, it overheated, it randomly rebooted, the power supply packed in twice, the hard drive got corrupted. This was on two different ones, as Multichoice replaced the first one in warranty. Maybe some decoders were in the middle of a patch/update which then corrupted, causing reboots? Happened to my decoder a few years back. Had to take it in to have the updated rolled back as the update received was corrupted. Not because of a cable break obviously. No, there were no patches under way at the time. What does happen all the time is changes to the CA system. It is possible that some decoders were affected by an incomplete CA system change, which then led to a mismatch between the data stored on the HDD and that being downloaded at any one time, which then leads to decoder reboots. That is why the way to handle problems of this nature is to NOT PANIC, wait for the CA systems to settle down, and then allow the decoder to reboot and restore flash memory records and restore the HDD backup. There is absolutely NO need to reformat the HDD drive to achieve this UNLESS you are in a hurry and want the decoder back on the air in a hurry. The latest on this saga from MC We have a better fix for your Explora reboots We have an update for you if your Explora has been continuously rebooting. Our team has found a software fix, which does not involve deleting your recordings. We'll start implementing this fix later this afternoon. Your Explora will have this update no later than 11pm tonight. You can check for the Explora update by following the steps below. Again, please accept our apologies for this, and we sincerely thank you for your patience. How to check software update - Press the HELP button - Choose "General Information" - Select "Loader Status" - The "Load ver/var" information on the top right corner will display "57/2" I see there is an update coming tomorrow. Hopefully this fixes you issues Hi there My DSTV 2A explora is also giving me the same problems. I do have warranty active on my explora. I would like to know, if I take it in, do they swap it out for a new explora or do they send it away as I know my HDD is corrupted Thank you in advance Ey guys I need help with my decoder dstv model 65 it switch off and on pls help me DSTV users have often encountered a situation with their DSTV decoder rebooting all the time. It is very frustrating, especially since it causes your decoder to get a poor signal to some channels or lose them together. It also comes unannounced, making it very difficult to prevent it. Knowing what causes the error will help you fix it easily. What causes the DSTV decoder rebooting all the time error? Corrupt software is the main cause of this problem. If you have made a DSTV upgrade recently, you are also likely to experience this problem. It can also arise when you download your software upgrade from an unauthorized site that may have corrupt items. How to fix the time error Once you know the cause of this problem, fixing it becomes easier. You will first have to unplug all the cables in our DSTV setup and let the decoder rest for some time. When complete, you can reconnect it to all its cables and carry on with fixing the DSTV decoder rebooting all the time error. Restart the decoder by pressing its power button since unplugging it directly could cause more damage. Press the menu button on your DSTV remote and hold it for a while. After a while, the DSTV menu will pop up, and you can continue fixing this DSTV decoder rebooting all the time error. Navigate to the Home network option on the menu and click on it. You can now reset it to the "DSTV W7" option and save these changes before closing it. Once the changes have been saved, an automated scan will begin to find any lost channels and fix the rebooting process. When it comes back on, you will not have to worry about your DSTV decoder and missing out on your favorite shows. If the problem continues, however, you can reach out to a DSTV technician to solve it. The DSTV decoder rebooting all the time error has several causes, and settling on the right one can be challenging for a beginner. Performing these dstv fixes has never been this easy. Hi guys, I would appreciate some help with this matter. I got a dstv standard decoder and I did a channel scan and it then asked me to install an update. I did so and now when it reaches a point during its scan, it suddenly just reboots and comes to back to the channel scan screen. Can someone assist with this? Try to do flash reset on the decoder by doing the following: Press Reset. When "dl" flash on screen, press and hold TV/Music and P+ simultaneously. Release the buttons as LED's start to flash. Possibly busted PSU. Try to do flash reset on the decoder by doing the following: Press Reset. When "dl" flash on screen, press and hold TV/Music and P+ simultaneously. Release the buttons as LED's start to flash. He never mentioned the model, so might be a different procedure... I had that problem with a PVR. Flash reset did the trick. MC can give the steps for each specific decoder. You can look/ask on the DSTV forum for help. Possibly busted PSU. He never mentioned the model, so might be a different procedure... That procedure is for the non-PVR models, but I might be mistaken. For the PVR, you can try the following: PVR front panel, press V+ and P- at the same time to reset. When you see DL on the front panel press and HOLD the Play/Pause and V- buttons at the same time. The PVR will now reset the flash and reboot. Release when the colour LED's flash. That procedure is for the non-PVR models, but I might be mistaken. For the PVR, you can try the following: PVR front panel, press V+ and P- at the same time to reset. When you see DL on the front panel press and HOLD the Play/Pause and V- buttons at the same time. The PVR will now reset the flash and reboot. Release when the colour LED's flash. There are different standard decoders. For instance, a 1110 has a different flash procedure to a 1132. There are different standard decoders. For instance, a 1110 has a different flash procedure to a 1132. Good to know. Care to share it for future reference? Somehow my colleagues run to me for information like this. Mine did the same, hard/flash reboot fixed it I'm surprised nobody suggested uncapped ADSL. For a couple of weeks now my HD PVR randomly reboots itself - whether watching TV, recordings, Catchup, on standby, etc. I'll try the hard reset and see For a couple of weeks now my HD PVR randomly reboots itself - whether watching TV, recordings, Catchup, on standby, etc. I'll try the hard reset and see I also have that on my Pace PVR. I am considering a hard reset out the window and cold turkey cancellation. I did a flash erase last night (reboot, then press & hold the Guide button on the fascia). No reboots after 2 hours of TV, and generally the PVR seems to be a bit more responsive with my inputs. I did a flash erase last night (reboot, then press & hold the Guide button on the fascia). No reboots after 2 hours of TV, and generally the PVR seems to be a bit more responsive with my inputs. The recordings will not be deleted. Your default password will be "1234". You can change it to what ever you want. Last edited: Mar 16, 2015 This still works. Thank you for helping me fix this annoying problem! Page 2 I had similar issue. I opened mine used a compressor and cleaned it. Lots of dust. I checked that the fan is running. All perfect now

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