

I'm not a bot

































regarding our handling of personal data received in reliance on the EU-U.S. DPF, the UK Extension to the EU-U.S. DPF and the Swiss-U.S. DPF. Valve Corporation Att. Data Protection officer P.O. Box 1688 Bellevue, WA 98009 EU representative for data protection questions: Riva GmbH Att. Legal Alstertwiete 3 D-20099 Hamburg Germany UK representative for data protection questions: RIVACY Ltd, St James' Hall Mill Road Lancing, West Sussex England, BN15 0PT Swiss representative for data protection questions: RIVACY Switzerland GmbH c/o partners Rechtsanwalt AG P.O. Box 5, Harlemstrasse 11 8005 Zurich Switzerland 9. Additional Information for Users from the European Economic Area, U.K., and Switzerland As a US-based company that operates a worldwide gaming service, we may transfer your personal data outside of the European Economic Area, the United Kingdom or Switzerland. In such case, we take additional steps to ensure your personal data is protected by appropriate legal safeguards, and that it is treated securely and in accordance with this Privacy Policy. In this respect, Valve has implemented appropriate contractual and organizational measures to ensure the confidentiality, security and integrity of user data in connection with its collection, processing and transfer. Measures we have taken include, among other things: Minimization of data collection; in particular the possibility to set up and operate anonymous accounts Pseudonymization of data Industry-standard encryption Provision of access to data on a need-to-know basis The use of Standard Contractual Clauses in their version in force and approved by the European Commission and the UK ICO to safeguard transfers Certification and participation in the DPF, set out in the DPF List available at In compliance with the EU-U.S. DPF, the UK Extension to the EU-U.S. DPF and the Swiss-U.S. DPF, Valve commits, free of charge to the affected individual, to cooperate and comply respectively with the advice of the panel established by the EU data protection authorities (DPAs), the UK Information Commissioner's Office (ICO) and the Gibraltar Regulatory Authority (GRA) and the Swiss Federal Data Protection and Information Commissioner (FDPIIC) with regard to unresolved complaints concerning our handling of personal data received in reliance on the EU-U.S. DPF, the UK Extension to the EU-U.S. DPF, and the Swiss-U.S. DPF. Links to the website of each authority are available below. The Federal Trade Commission has jurisdiction over Valve's compliance with the EU-U.S. Data Privacy Framework (EU-U.S. DPF), the UK Extension to the EU-U.S. DPF and the Swiss-U.S. Data Privacy Framework (Swiss-U.S. DPF). 10. Additional Information for Users from California The CCPA grants California residents certain privacy rights regarding the Personal Data we collect. We are committed to respecting these rights and complying with the CCPA. The following explains these rights and Valve's practices with respect to them. Right to Know. Under the CCPA you have the right to request that we disclose to you what Personal Data we collect, use, disclose, and sell. Right to Request Deletion. You also have the right to request deletion of Personal Data that is in our possession, subject to certain exceptions. Please note that your request to delete data may impact your use of the Steam service in some cases, and we may decline to delete information for reasons set forth in this Privacy Policy or as permitted by the CCPA. Other Rights. The CCPA also gives California residents a right to opt-out from the sale of their Personal Data. As described in section 5, we do not sell Personal Data and have not done so in the past 12 months. You also have a right to receive notice of our practices at or before collection of your Personal Data. Finally, you have a right to not be discriminated against for exercising your rights under the CCPA. Exercising Your Rights. The primary means of accessing, managing or deleting your Personal Data is through the Privacy Dashboard, as described in section 6 of this Policy. Customers may also delete their Steam Account and associated Personal Data as described in section 6.3 of this Privacy Policy. If you are unable to access or delete data through the Privacy Dashboard, you can also contact us with a request to exercise these rights by using the form found at . To verify your identity, you will need to log in with your Steam User Account to use the form. Finally, you can contact us with a request at questions@valvesoftware.com, however, before providing access to, or deleting any, Personal Data, based on a request received via email, we will need to verify your identity utilizing the "Proof of Ownership" process described at . You may designate, in writing or through a power of attorney, an authorized agent to make requests on your behalf to exercise your rights under the CCPA. Before accepting such a request from an agent, we will require the agent to provide proof you have authorized it to act on your behalf, and we may need you to verify your identity directly with us. Categories, Sources, Purposes, and Recipients of the Data We Collect. Over the preceding 12 months, we have collected the categories of Personal Data described in section 3 of this Privacy Policy. The sources from which we collect Personal Data, and the purposes for which we collect and process it, are described in sections 2 and 3. Over the preceding 12 months, we have disclosed for business purposes each of the categories of Personal Data with the categories of third parties as described in section 5. Revision Date: February 14th, 2025 Page 14 17 Jun, 2025 Soulstone Survivors Action Roguelike, Bullet Hell, Roguelite, Action RPG 17 Jun, 2025 Lost in Random: The Eternal Die Action, Roguelite, Hack and Slash, Action Roguelike 17 Jun, 2025 Date Everything! Simulation, Dating Sim, LGBTQ+, Choose Your Own Adventure 17 Jun, 2025 Dead by Daylight: Five Nights at Freddy's Horror, Multiplayer, Survival Horror, Online Co-Op 17 Jun, 2025 SCUM Survival, Open World Survival Craft, Multiplayer, Open World VR Survival Craft, Massively Multiplayer, Third Person, Adventure REMATCH Sports, Football 17 Jun, 2025 Crime Simulator Simulation, Heist, Multiplayer, Crime 17 Jun, 2025 Victoria 3: Charters of Commerce Grand Strategy, Historical, Economy, Political Sim 17 Jun, 2025 FBC: Firebreak Co-op, FPS, PvE, Class-Based 17 Jun, 2025 theHunter: Call of the Wild™ - Alberta Hunting Preserve Simulation, Adventure, Sports 16 Jun, 2025 Shadowverse: Worlds Beyond-Deckboost Bundle Card Battler, Trading Card Game, Strategy, Deckbuilding 16 Jun, 2025 Shadowverse: Worlds Beyond-Starter Bundle Card Battler, Trading Card Game, Strategy, Deckbuilding 16 Jun, 2025 A Building Full of Cats 2 Cats, Hidden Object, Story Rich, Wholesome 16 Jun, 2025 PEAK Physics, Multiplayer, Online Co-Op, Co-op 16 Jun, 2025 Cast n Chill Relaxing, Fishing, Pixel Graphics, Creature Collector 16 Jun, 2025 Rooftops & Alleys: The Parkour Game Simulation, Parkour, Sports, 3D Platformer 16 Jun, 2025 GEX Trilogy 3D Platformer, 1990's, Parody , Comedy 14 Jun, 2025 Shadowverse: Worlds Beyond Free to Play, Card Battler, Trading Card Game, Deckbuilding 13 Jun, 2025 Witch of Eclipse Adventure, RPG, Sexual Content, 2D 13 Jun, 2025 Five Nights at Freddy's: Secret of the Mimic Horror, Adventure, First-Person, Action 13 Jun, 2025 Backpack Battles Auto Battler, Inventory Management, Strategy, PvP 13 Jun, 2025 The Alters Survival, Base Building, Management, Exploration 11 Jun, 2025 Stellar Blade™ Female Protagonist, Action, Souls-like, Hack and Slash 10 Jun, 2025 Dune: Awakening Open World Survival Craft, Massively Multiplayer, Third Person, Adventure 5 Jun, 2025 Pro Cycling Manager 25 Sports, Simulation, Adventure, Cycling 4 Jun, 2025 Rune Factory: Guardians of Azura RPG, Action, Adventure, Romance 4 Jun, 2025 DELTARUNE Story Rich, Great Soundtrack, Pixel Graphics, Funny 2 Jun, 2025 Void War Roguelite, Space, Perma Death, Choices Matter 30 May, 2025 F1® 25 VR Supported Racing, Sports, Simulation, PvP 30 May, 2025 F1® 25 VR Supported Racing, Sports, Simulation, PvP Counter-Strike 2 FPS, Shooter, Multiplayer, Competitive PUBG BATTLEGROUND Survival, Shooter, Battle Royale, Multiplayer Dead by Daylight Horror, Multiplayer, Survival Horror, Online Co-Op Shadowverse: Worlds Beyond Free to Play, Card Battler, Trading Card Game, Deckbuilding Dune: Awakening Open World Survival Craft, Massively Multiplayer, Third Person, Adventure REMATCH Sports, Football (Soccer), Multiplayer, PvP Stellar Blade™ Female Protagonist, Action, Souls-like, Hack and Slash Dead by Daylight: Five Nights at Freddy's Horror, Multiplayer, Survival Horror, Online Co-Op Borderlands 4 Adventure, FPS, Futuristic, Space Shadowverse: Worlds Beyond-Deckboost Bundle Card Battler, Trading Card Game, Strategy, Deckbuilding Victoria 3 Grand Strategy, Economy, Historical, Political Sim Broken Arrow Strategy, Wargame, Modern, RTS Date Everything! 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Castlemania Chapter Action, Gore, Violent, Vampire Heart of the Machine Strategy, Simulation, Grand Strategy, 4X The Midnight Walk VR Supported Adventure, Atmospheric, Horror, Dark Fantasy WARNO Wargame, Military, Real Time Tactics, RTS Dead by Daylight - Resident Evil: PROJECT W Chapter Action, Gore, Violent, Horror The Riftbreaker Base Building, Tower Defense, Survival, Strategy Dead by Daylight - Alien Chapter Pack Action, Gore, Violent, Multiplayer Total War: THREE KINGDOMS Strategy, Historical, War, Turn-Based Strategy Resident Evil 7 Biohazard Horror, Survival Horror, First-Person, Singleplayer Hell Let Loose Shooter, Realistic, World War II, Multiplayer Resident Evil Village Survival Horror, Horror, First-Person, Singleplayer Dead by Daylight Horror, Multiplayer, Survival Horror, Online Co-Op 31 Oct, 2025 Mina the Hollower Demo Action, Adventure, Action-Adventure, Platformer 14 Jun, 2025 Shadowverse: Worlds Beyond Free to Play, Card Battler, Trading Card Game, Deckbuilding 10 Jun, 2025 4STORY : The Original Action, Adventure, RPG, MMORPG 9 Jun, 2025 TAMASHIKA Demo Action, Arcade, Shooter, FPS 9 Jun, 2025 ERA ONE Demo Strategy, Action, RTS, Action Roguelike 9 Jun, 2025 Macabre Demo: Banjo's Trial Horror, Sci-fi, Aliens, Multiplayer 9 Jun, 2025 Galvatein Adventurers' Guild Demo 9 Jun, 2025 Frosthaven Demo Co-op, Turn-Based Tactics, Tactical RPG, Turn-Based Combat 9 Jun, 2025 NINJA GAIDEN: Ragebound Demo Action, Ninja, Platformer, Adventure 9 Jun, 2025 Moonlighter 2: The Endless Vault Demo Action, Adventure, RPG, Action Roguelike 9 Jun, 2025 Cinderia Demo Action, Action-Adventure, Action Roguelike, Action RPG 9 Jun, 2025 PIONER Demo Action, MMORPG, Crafting, RPG 9 Jun, 2025 Solo Leveling:ARISE OVERDRIVE Demo 9 Jun, 2025 9 Jun, 2025 Mushroom Hunter Simulator Demo Simulation, Hunting, Nature, Casual 9 Jun, 2025 Star Birds Demo Strategy, Casual, City Builder, Building 9 Jun, 2025 9 Jun, 2025 Absolum Demo Beat 'em up, Roguelite, Fantasy, Local Co-Op 9 Jun, 2025 8 Jun, 2025 绝叫：零号危机 / Terminall Brigade™ Demo PvE, Third-Person Shooter, Looter Shooter, Action 8 Jun, 2025 Bum: Revenge Demo Simulation, Co-op, Crime, Multiplayer 8 Jun, 2025 Baby Steps Demo Action, Adventure, Casual, Walking Simulator 8 Jun, 2025 No, I'm not a Human Demo Horror, Singleplayer, Choices Matter, Story Rich 8 Jun, 2025 TerraTech Legion Demo Action Roguelike, Bullet Hell, Vehicular Combat, Third-Person Shooter 8 Jun, 2025 Eriksheim: The Stolen Dream Demo Exploration, Action-Adventure, Female Protagonist, 3D 7 Jun, 2025 Neon Abyss 2 Demo Action Roguelike, Cyberpunk, Traditional Roguelike, Platformer 7 Jun, 2025 Vindictus: Defying Fate Demo Action, RPG, Action RPG, Adventure 6 Jun, 2025 BALL x PTT Demo Action, Action Roguelike, Bullet Hell, Roguelite 6 Jun, 2025 Morbid Metal Demo Action, Hack and Slash, Action Roguelike, Sci-fi 6 Jun, 2025 See more: Free to Play or Demos Page 15 You can request a refund for nearly any purchase on Steam—for any reason. Maybe your PC doesn't meet the hardware requirements: maybe you bought a game by mistake; maybe you played the title for an hour and just didn't like it. It doesn't matter. Valve will, upon request via help.steampowered.com, issue a refund for any reason, if the request is made within the required return period, and, in the case of games, if the title has been played for less than two hours. There are more details below, but even if you fall outside of the refund rules we've described, you can ask for a refund anyway and we'll take a look. Consumers in some jurisdictions may have additional rights to a refund in circumstances where the game is faulty. You will be issued a full refund of your purchase within a week of approval. You will receive the refund in Steam Wallet funds or through the same payment method you used to make the purchase. If, for any reason, Steam is unable to issue a refund via your initial payment method, your Steam Wallet will be credited the full amount. (Some payment methods available through Steam in your country may not support refunding a purchase back to the original payment method. Click here for a full list.) The Steam refund offer, within two weeks of purchase and with less than two hours of playtime, applies to games and software applications on the Steam store. Here is an overview of how refunds work with other types of purchases. Refunds on Downloadable Content(Steam store content within another game or software application, "DLC") DLC purchased from the Steam store is refundable within fourteen days of purchase, and if the underlying title has been played for less than two hours since the DLC was purchased, so long as the DLC has not been consumed, modified or transferred. Please note that in some cases, Steam will be unable to give refunds for some third party DLC (for example, if the DLC irreversibly levels up a game character). These exceptions will be clearly marked as nonrefundable on the Store page prior to purchase. 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If you pre-purchase a title which is not playable prior to the release date, you can request a refund at any time prior to release of that title, and the standard 14-day/two-hour refund period will apply starting on the game's release date. Steam Wallet Refunds You may request a refund for Steam Wallet funds within fourteen days of purchase if they were purchased on Steam and if you have not used any of those funds. Renewable Subscriptions For some content and services, Steam offers periodic (e.g. monthly, yearly) access that you pay for on a recurring basis. If a renewable subscription has not been used during the current billing cycle, you may request a refund within 48 hours of the initial purchase or within 48 hours of any automatic renewal. Content is considered used if any games within the subscription have been played during the current billing cycle or if any benefits or discounts included with the subscription have been used, consumed, modified or transferred. Please note that you can cancel an active subscription at any time by going to your account details. Once cancelled, your subscription will no longer automatically renew but you will retain access to the content and benefits of the subscription through the end of your current billing cycle. Steam Hardware Within the applicable time frame and process identified in the Hardware Refund Policy, you may request a refund for Steam hardware and accessories purchased via Steam. Refunds on Bundles You can receive a full refund for any bundle purchased on the Steam Store, so long as none of the items in the bundle have been transferred, and if the combined usage time for all items in the bundle is less than two hours. If a bundle includes an in-game item or DLC that is not refundable, Steam will tell you if the whole bundle is refundable during check-out. 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If it appears to us that you are abusing refunds, we may stop offering them to you. We do not consider it abuse to request a refund on a title that was purchased just before a sale and then immediately rebuying that title for a full list.) The Steam refund offer, within two weeks of purchase and with less than two hours of playtime, applies to games and software applications on the Steam store. Here is an overview of how refunds work with other types of purchases. Refunds on Downloadable Content(Steam store content within another game or software application, "DLC") DLC purchased from the Steam store is refundable within fourteen days of purchase, and if the underlying title has been played for less than two hours since the DLC was purchased, so long as the DLC has not been consumed, modified or transferred. Please note that in some cases, Steam will be unable to give refunds for some third party DLC (for example, if the DLC irreversibly levels up a game character). 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