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Home> In my home (includes DIY) MoneySaving> Is this quote fair? We'd like to remind Forumites to please avoid political debate on the Forum... Read More » Have you signed up to the Forum's new Email Digest yet? Get a selection of trending threads sent straight to your inbox daily, weekly or monthly! Hi We're having a B&Q bathroom designer round next week to quote on redoing our entire (small) bathroom. By googling "B&Q bathroom" all the search results are horror stories about inflated costs and shoddy workmanship. Is it all bad?! Does anyone have any recent experiences of B&Q to share? Good or bad. Esp. in Hertfordshire? Thanks :-)

This discussion has been closed. ★ ★ ★ Meet your Ambassadors All Categories350.6K Banking & Borrowing 252.9K Reduce Debt & Boost Income 453.3K Spending & Discounts 243.5K Work, Benefits & Business 598.2K Mortgages, Homes & Bills 176.7K Life & Family 256.7K Travel & Transport 1.5M Hobbies & Leisure 16.1K Discuss & Feedback 37.6K Read-Only Boards We'd like to remind Forumites to please avoid political debate on the Forum... Read More » Have you signed up to the Forum's new Email Digest yet? Get a selection of trending threads sent straight to your inbox daily, weekly or monthly! I went to buy a kitchen sink at a local B&Q to be told that they don't stock the sinks in store and that it would have to be ordered. That was fine until I was told I would have to pay £15 delivery charge to my home. I was quite happy to collect it from the store but they don't allow this. Is this not a rip off or what. Why should a customer be forced into paying delivery charges when they don't want the item delivered. I have phoned B&Q help line but they just told me that was their rules. Can I insist on collecting from the store? This discussion has been closed. ★ ★ ★ Meet your Ambassadors All Categories350.6K Banking & Borrowing 252.9K Reduce Debt & Boost Income 453.3K Spending & Discounts 243.5K Work, Benefits & Business 598.2K Mortgages, Homes & Bills 176.7K Life & Family 256.7K Travel & Transport 1.5M Hobbies & Leisure 16.1K Discuss & Feedback 37.6K Read-Only Boards We'd like to remind Forumites to please avoid political debate on the Forum... Read More » Have you signed up to the Forum's new Email Digest yet? Get a selection of trending threads sent straight to your inbox daily, weekly or monthly! I purchased garden matting online from a B and Q authorised seller and tried to cancel the order the same day. There was no facility to request cancellation the only time the company got in touch was to say a few days later it was too late to cancel as the order was being shipped. There is no facility to contact the company directly, I have been phoning B and Q customer service who say they are sending emails to the company asking them to call,I never hear back. I now have the goods, they took my money on the day I ordered the product, it's been nearly 2 weeks. Does anyone have any advice how to get the items sent back as B and Q are not the greatest help.Thank you ★ ★ ★ Meet your Ambassadors All Categories350.6K Banking & Borrowing 252.9K Reduce Debt & Boost Income 453.3K Spending & Discounts 243.5K Work, Benefits & Business 598.2K Mortgages, Homes & Bills 176.7K Life & Family 256.7K Travel & Transport 1.5M Hobbies & Leisure 16.1K Discuss & Feedback 37.6K Read-Only Boards Home> In my home (includes DIY) MoneySaving We'd like to remind Forumites to please avoid political debate on the Forum... Read More » Have you signed up to the Forum's new Email Digest yet? Get a selection of trending threads sent straight to your inbox daily, weekly or monthly! How everyone! I'm planning on doing a DIY shaker style kitchen using MDF for the paneling.I hear b&q cut free of charge up to 15cuts. I haven't measured how many different cuts I'll need but it's definitely more than 15(4 per door plus 1 for the draw) I've roughly guessed around 94 strips (multiple sizes) I got a lot of cuboards in the kitchen.ⓂDoes anyone know how much it is after the first 15cuts?We're on a budget and need to work out what my total cost for supplies will be ★ ★ ★ Meet your Ambassadors All Categories350.6K Banking & Borrowing 252.9K Reduce Debt & Boost Income 453.3K Spending & Discounts 243.5K Work, Benefits & Business 598.2K Mortgages, Homes & Bills 176.7K Life & Family 256.7K Travel & Transport 1.5M Hobbies & Leisure 16.1K Discuss & Feedback 37.6K Read-Only Boards Home> In my home (includes DIY) MoneySaving We'd like to remind Forumites to please avoid political debate on the Forum... Read More » Have you signed up to the Forum's new Email Digest yet? Get a selection of trending threads sent straight to your inbox daily, weekly or monthly! I'm in the process of replacing my kitchen cupboards and after looking at prices, decided that B&Q were far too expensive. However, I noticed that my local store has a Tradepoint counter that is supposedly "Trade Only". The prices here, for the same products, are much, much cheaper. One example is a pack of 2 600mm larder doors that are £35 in the main shop but only a smidge over £12 (even including the VAT) at the Tradepoint counter. This therefore is definitely the cheapest option. However, I'm not a tradesperson. After looking at what they wanted though all that's needed as proof is a business card and letter head. Ten minutes later, I'd knocked these up on the computer and headed back down there. They weren't fake as such, all they said was my name and "Kitchen fitter" - that's exactly what I'm doing at the minute! :rotfl: I filled the form in, no questions were asked and I got my Tradepoint card, together with a much cheaper set of kitchen units than I'd budgeted for. I thought they might ask about tax status, or ask for public liability insurance certificates but no, nothing. Has anyone else done this? Is it legitimate money saving? This discussion has been closed. ★ ★ ★ Meet your Ambassadors All Categories350.6K Banking & Borrowing 252.9K Reduce Debt & Boost Income 453.3K Spending & Discounts 243.5K Work, Benefits & Business 598.2K Mortgages, Homes & Bills 176.7K Life & Family 256.7K Travel & Transport 1.5M Hobbies & Leisure 16.1K Discuss & Feedback 37.6K Read-Only Boards Home> Shopping & Freebies> Discount codes & vouchers We'd like to remind Forumites to please avoid political debate on the Forum... Read More » Have you signed up to the Forum's new Email Digest yet? Get a selection of trending threads sent straight to your inbox daily, weekly or monthly! Hi Everyone, I have checked the terms of both the trade card and gift cards that B&Q offer and nothing explicitly says that you cant, but i thought i would ask here in case anyone had experience of doing this..... Can you pay a trade card bill with a B&Q gift card? A staff benefit gets me 10% off B&Q gift cards which i would like to make the most of if it will let me! Cheers, Sil. This discussion has been closed. ★ ★ ★ Meet your Ambassadors All Categories350.6K Banking & Borrowing 252.9K Reduce Debt & Boost Income 453.3K Spending & Discounts 243.5K Work, Benefits & Business 598.2K Mortgages, Homes & Bills 176.7K Life & Family 256.7K Travel & Transport 1.5M Hobbies & Leisure 16.1K Discuss & Feedback 37.6K Read-Only Boards Home> MoneySaving> Over 50s MoneySaving We'd like to remind Forumites to please avoid political debate on the Forum... Read More » Have you signed up to the Forum's new Email Digest yet? Get a selection of trending threads sent straight to your inbox daily, weekly or monthly! We discovered today, after buying several trays of bedding plants on a "4 for £10" (or £3 each) offer, that the Diamond Card Wednesdays 10% discount no longer applies on already discounted offers and multibuis. Thought I'd put it here so that you're all aware before you go to B&Q specifically for the 10% discount. Had we known, we could probably have bought our plants cheaper in Aldi. I haven't bogged off yet, and I ain't no babe This discussion has been closed. ★ ★ ★ Meet your Ambassadors All Categories350.6K Banking & Borrowing 252.9K Reduce Debt & Boost Income 453.3K Spending & Discounts 243.5K Work, Benefits & Business 598.2K Mortgages, Homes & Bills 176.7K Life & Family 256.7K Travel & Transport 1.5M Hobbies & Leisure 16.1K Discuss & Feedback 37.6K Read-Only Boards Home> In my home (includes DIY) MoneySaving We'd like to remind Forumites to please avoid political debate on the Forum... Read More » Have you signed up to the Forum's new Email Digest yet? Get a selection of trending threads sent straight to your inbox daily, weekly or monthly! Hi all, I am in the process of having my kitchen renovated in my 1 bed flat. I have gone to multiple suppliers for designs and quotations with B&Q, Homebase and Wren. I have been meaning to go to IKEA but it is a bit of a drive away. So far, B&Q had created the most likely design and quote coming in at around £2500 for a handless TT range kitchen. After tralling the internet and many forums, I am hearing some horror stories of B&Q. I have a fitter pretty much chosen who recommends B&Q and has offered his trade discount with them. But I am now a little uneasy with proceeding. I have been on DIY furniture and taps we want cost about £1200. So... 1. Has anybody used their installation service and got any reviews? 2. Can anybody give us a vague idea of what they think they will charge us. If it'll be more like £3000 for installation we won't go ahead. Would we be better off finding local tradesmen? This discussion has been closed. ★ ★ ★ Meet your Ambassadors All Categories350.6K Banking & Borrowing 252.9K Reduce Debt & Boost Income 453.3K Spending & Discounts 243.5K Work, Benefits & Business 598.2K Mortgages, Homes & Bills 176.7K Life & Family 256.7K Travel & Transport 1.5M Hobbies & Leisure 16.1K Discuss & Feedback 37.6K Read-Only Boards Home> In my home (includes DIY) MoneySaving We'd like to remind Forumites to please avoid political debate on the Forum... Read More » Have you signed up to the Forum's new Email Digest yet? Get a selection of trending threads sent straight to your inbox daily, weekly or monthly! Hi All, I would like to complain about a product and "customer service" at B&Q. Other than the actual store, does any body have an address of who to write to (eg. Head Office, Complaints Department etc) ?? This discussion has been closed. ★ ★ ★ Meet your Ambassadors All Categories350.6K Banking & Borrowing 252.9K Reduce Debt & Boost Income 453.3K Spending & Discounts 243.5K Work, Benefits & Business 598.2K Mortgages, Homes & Bills 176.7K Life & Family 256.7K Travel & Transport 1.5M Hobbies & Leisure 16.1K Discuss & Feedback 37.6K Read-Only Boards Home> In my home (includes DIY) MoneySaving We'd like to remind Forumites to please avoid political debate on the Forum... Read More » Have you signed up to the Forum's new Email Digest yet? Get a selection of trending threads sent straight to your inbox daily, weekly or monthly! Hi all, I would like to complain about a product and "customer service" at B&Q. The kitchen quite a few times but it looks like a lot of hassle to get on with - but I have heard amazing things. Also heard great things about IKEA apart from the back of the units. Can anyone advise if it is definitely worth going to IKEA or DIY kitchens? Any advice on how to order correctly from them? I may be overthinking it a little, but it's always worth asking The fitter has just installed a B&Q kitchen in his own home and rates them highly. He also referred me to the design guy who was also excellent. Any advice would be greatly appreciated. ★ ★ ★ Meet your Ambassadors All Categories350.6K Banking & Borrowing 252.9K Reduce Debt & Boost Income 453.3K Spending & Discounts 243.5K Work, Benefits & Business 598.2K Mortgages, Homes & Bills 176.7K Life & Family 256.7K Travel & Transport 1.5M Hobbies & Leisure 16.1K Discuss & Feedback 37.6K Read-Only Boards